

The digital platform of services for the hotel and its guests

With the new modes of information and entertainment in the digital age, it is a significant challenge for hoteliers to adapt their service offerings to meet the expectations and habits of their guests. For over 20 years, EONA has successfully retained several hundred hotels in France and internationally with the **TEVEO** solution, providing them with a comprehensive range of services supported by scalable technologies to optimize the customer experience.



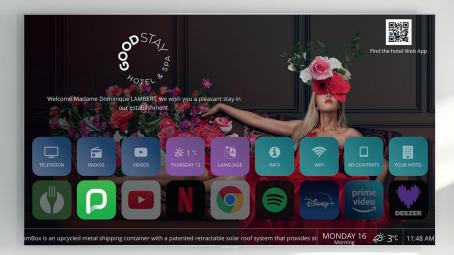


Support and personalize your client's stay

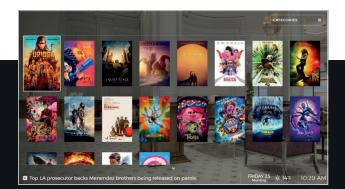
With **TEVEO** integrated with the hotel's PMS, it is possible to **personalize the customer journey from their arrival**. Whether they are business or leisure travelers, individuals or groups, everything is in place for each guest to find the offer suited to their profile on the TV and on their mobile device.

Thanks to the help of the statistics provided in **TEVEO**, hotel managers also have access to a precise **analysis of the services and content accessed**, allowing them to enhance their offerings based on their guests' interests.

Provide your customers with a high-quality content

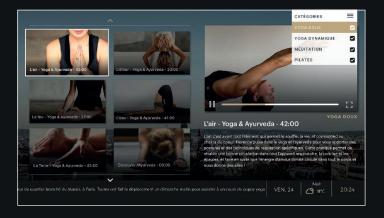


TEVEO is designed to adapt in-room entertainment services to align with our home habits in consuming digital content. In addition to **an ergonomic TV interface** (channel selection in the client's language, program search), **TEVEO** offers secure access to streaming platforms via Apps (manual or automatic logout and data deletion at checkout) and integrated Googlecast on Smart TVs.



In addition to the **TV series** that are the strong point of streaming platforms, EONA provides a subscription-based selection of **VOD movies** to offer your clients with the enjoyment of a cinema space in their room. Thanks to exclusive partnerships, EONA can also expand the content offering with **Sport Wellness** videos to enhance the wellness aspect of your hotel, as well as **digital artworks** for an immersive experience, as well as access to **musical playlists**.

Not to mention that with **TEVEO**, the hotelier has the option to **create their own library of photos/videos** to promote tourism and activities in the surrounding area of their establishment.



Bringing together all the tools for customized digital communication

TEVEO offers a range of tools that enable hoteliers to communicate with their clients across various platforms. In addition to information available on the TV or tablet in the room, **TEVEO** includes a Web App accessible via QR code on the client's smartphone. The **TEVEO** Web App, which provides access to the Room Directory, has the advantage of being open and modular, allowing the creation of links to existing business tools (for example: a Spa reservation module) and all types of external applications (for example: messaging).



Present the hotel's services using PDF documents and/ or web templates.



Highlight an event, a promotion, direct to a business tool or an external application.



Promote the hotel's activities and partners.



Send information to a client or a group.

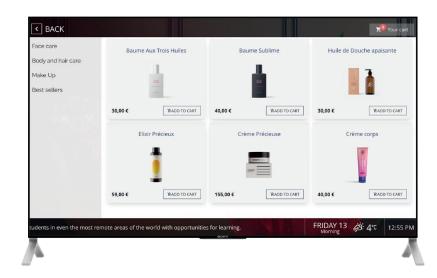


Share hotel news.



Offer room service items or boutique products.





Have a complete web management system for efficient solution management

The web management of **TEVEO** allows for defining user profiles (IT / Technical / Communication) to manage access rights in the administration modules.





Easily add your content to the library via drag-and-drop.



Usage statistics.



Import and manage content by folders (PDF, photo, video, URL).



Create scenarios and schedule broadcasts.



Ainistration of the TV channel plan.



Device monitoring.

Rely on a unique communication solution for all areas of the hotel



TEVEO offers the advantage, in addition to the services in the guest's room and on their smartphone, of integrating a tool to manage public spaces:

- Display in key areas (reception, restaurant, fitness, etc.).
- Signage for meeting rooms (orientation totem at reception, entrance display for rooms).



A solution to adapt to every project

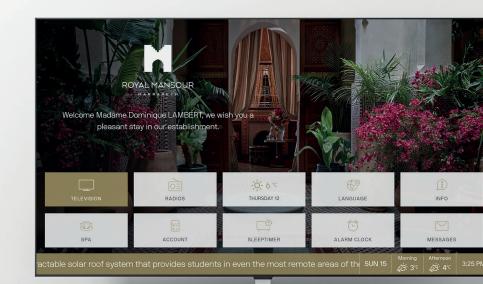
TEVEO is offered in two versions to suit each category of hotel and the level of services that the hotelier wishes to provide to their clients.



TEVEO ONE includes a package of services (TV channels, room directory, apps, etc.) perfectly tailored to meet the needs of mid-range hotels and small establishments.

TEVEO HOTEL

corresponds to a complete solution for entertainment and communication services that meet the needs of high-end establishments.



Opening up to interfaces and APIs to create a customized solution.

TEVEO can be integrated with:

- Hotel management software through a wide range of available TEVEO interfaces with major PMS on the market.
- Business tools and external applications (APIs).
- Home automation to control electrical equipment in the room from the TV, a tablet, or directly from the smartphone via our Web App.

 The alarm system can activate TV wake-up on an evacuation program.



The TEVEO user interface adapts to any device used (Smart TV, tablet, smartphone) and is offered with a selection of menu types and display modes for visuals. The interface is customized according to the graphic guidelines (logo, color codes, font) and the architectural codes and interior design of the hotel.



The technical architecture that best suits your environment

TEVEO can adapt to several types of environments:

- **Networks**: 100% IP with RJ45, Mixed Wifi + Coaxial, IP over coaxial.
- **Terminals**: Smart TV, set-top box, tablet, monitor, smartphone, home automation controller..
- Servers: Physical or VM.

In addition to the TEVEO solution, EONA offers a range of equipment:

- **EOPASS, the headend** to ensure the reception of TV channels and their distribution via IP or coaxial.
- IPVEO, a range of remote controls that enhance usability and design compared to the manufacturer-provided product with the TV.
 A virtual remote control is also accessible via our Web App on the client's smartphone.



About EONA

- A recognized French player for over 20 years.
- Offers vertical solutions for hospitality, healthcare, businesses, and the marine market.
- Network of IT integrators for marketing, commissioning, and support.
- ore than 500 equipped sites and 100,000 connected screens in France and internationally.

Among our clients and projects

Palaces: Hôtel de Crillon, Cheval Blanc Courchevel, Royal Evian, Barrière les Neiges, Cheval Blanc St Tropez, La Réserve Ramatuelle, Les Sources de Caudalie, Cheval Blanc St Barth. **5-Star Hotels:** Ritz Paris, Fouquet's Paris, Le Cinq Codet, Hôtel Costes, Château Voltaire, Barrière Le Royal Deauville, Maison Pic, Lily of the Valley, Le Couvent des Minimes, Ha(a)itza, Beau-Rivage Palace Lausanne, Manapany, Le Guanahani, Royal Mansour ... **4-Star Hotels:** Abbaye des Vaux de Cernay, Maison Elle, Le Boudoir des Muses, Chouchou, Maison Mère, Madison, La Folie Douce, Rockypop Chamonix ... **Brands and Groups:** Accor (SO/Paris, Pullman Zagreb, Novotel Kirchberg ...) IHG (Kimpton St Honoré, Holiday Inn Blagnac ...) Marriot (Marriot Renaissance Paris, The Luxury Collection - Hôtel du Couvent, Courtyard Marriot Montpellier, Sheraton Deva...)



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